

Zig Zag Yacht Club

Job Description

Position: Bartender/Server



General description:

Appointed by the Board and reporting to the Club Director, this position is responsible for the service of beverages and food to guests in a prompt, efficient and above all, friendly and courteous manner. Our servers are focused on customer service. Adherence to Club COVID-19 protocols is mandatory.

Specific responsibilities include:

1. Welcome guests as they arrive and if necessary, find them an area to sit.
2. Guide guests through the food & beverage offerings, answer questions, make recommendations, and suggest appropriate options if required.
3. Assist in the training and development of new employees when required.
4. Maintain a positive attitude that promotes teamwork.
5. Perform various guest services by taking orders, serving food and beverages to the guests promptly.
6. Collect payments from guests in a timely manner.
7. Check with guests to ensure that they are enjoying their order and take action to correct any problems.
8. Clean tables or counters after guests have departed.
9. Stock & re-plenish service areas that have depleted (beverages, napkins, ice, etc.) Perform cleaning duties, such as loading/unloading the dishwasher, sweeping, tidying up kitchen area, taking out the trash, checking and cleaning the bathrooms, etc.
10. Other duties as required.

Skills and Qualifications:

- Must be of legal age to serve alcohol (age 18)
- Must be Smart Serve certified, or willing to complete the online Smart Serve course before July.
- Customer service skills – able to exceed guest expectations.
- Previous serving experience preferred, but not necessary.
- Strong communication and interpersonal skills.
- Must be able to work a flexible schedule including weekday afternoon/evenings and weekends
- Must be able to work with minimal supervision and have a strong initiative.

Anticipated time demands (after initial familiarization period): Flexible, depending on the scheduled events. The orientation sessions are mandatory.

Salary: Commensurate with experience and training according to Provincial pay scale.

To apply, fill out application at www.zzyc.ca

We thank all who apply, however only those selected for an interview will be contacted.